



Haringey Council

Agenda item:

CABINET

On 16/10/2007

Report Title: **The Council's Performance – August 2007**

Report of: **The Chief Executive and Acting Director of Finance**

Wards(s) affected: **All**

Report for: **Key Decision**

1. Purpose

1.1 To set out an exception report on the finance and performance monitoring for August 2007 using the balanced scorecard format and showing progress against achievement of council priorities.

1.2 To agree the virements set out in section 21.5 of the report.

2. Introduction by Cabinet Member for Performance Management (Cllr George Meehan)

2.1 Members of the Cabinet will be pleased to note that 85% of indicators are achieving or close to achieving target as at August '07, the best performance in the year to date. This illustrates that good progress is being made against the council priorities. In addition 84% of indicators in our scorecard have maintained or improved performance compared to last year. This improvement is endorsed in our performance information profile received from the Audit Commission which shows that 81% of indicators have improved over the last three years above the average for single tier authorities.

3. Introduction by Cabinet Member for Resources (Cllr Charles Adje)

3.1 This provides Members with the financial position for the month of August and I draw members' attention to paragraphs 20 and 21 respectively and that the proposed virements be approved.

4. Recommendations

4.1 To note the report and progress against council priorities as shown in the appendix.

4.2 To agree virements set out in section 21.5.

Report Authorised by: **Dr Ita O'Donovan – Chief Executive**

Contact Officers:

Margaret Gallagher – Performance Manager

Telephone 020 8489 2553

John Hardy – Head of Finance – Budgeting, Projects and Treasury

Telephone 020 8489 3726

5. Head of Legal Services Comments

There are no legal implications

6. Local Government (Access to Information) Act 1985

6.1 Budget management papers

6.2 Service PI returns including unit cost data

7. Strategic Implications

7.1 This report monitors Haringey's position in relation to a number of indicators that will be used to assess the Council in the Comprehensive Performance Assessment (CPA). Performance against these measures will determine Haringey's rating in 2008. The report also gives an indication of the level and quality of services delivered on the ground.

8. Financial Implications

8.1 The overall revenue budget monitoring, based on the August position, shows a forecast net overspend of £0.9m. This is made up of a number of budget pressures that largely relate to Asylum and adult social care. These are partly offset by a projected underspend on the Housing general fund and an earmarked reserve for asylum.

8.2 The aggregate capital projected position in 2007/08 is currently projected to underspend by £4.5m. This is made up of £3.7m in Children and Young People and £0.8m HRA.

8.3 The BSF capital programme is currently projecting an underspend in 2007/08 of £4.4m, although it is planned that this sum will be fully committed over the life of the BSF programme and is purely a profiling issue.

8.4 The Children's capital budget has a cost pressure of £0.7m excluding BSF. The projected overspend on the Triangle Children's Centre has reduced from £670k to £549k since that reported last month due to additional funding being secured from

Sure Start grant and is not expected to be contained at this time. In addition the primary capital programme is projected to overspend by £200k, the Crowland project by £50k in respect of uninsured additional costs and these are offset by a projected underspend on the Children's Centres phase 2 project of £70k. This remaining projected net overspend of £0.2m is expected to be contained and revised next month.

8.5 The latest forecast position for the HRA capital outturn is an under spend of £0.8m as reported by HfH to their board.

8.6 This projected overspend differs from that shown in the Programme Highlight report because the £0.5m projected overspend in respect of the Triangle Children's Centre project and the projected HRA underspend of £0.8m do not report through the latter report.

9. Legal Implications

9.1 There are no specific legal implications arising from this report.

10. Equalities Implications

10.1 Equalities is a central thread throughout the council's performance and performance updates on key equalities indicators are reported on in this report.

11. Consultation

11.1 The scorecard includes a number of resident and staff satisfaction measures to show how well the Council is perceived. The results show the level of satisfaction with the Council currently and should provide a baseline as well as informing action to improve satisfaction levels.

12. Background

12.1 This is the regular finance and performance monitoring report for August 2007. It is based on the financial monitoring reports prepared for the budget management meetings held on 24 September for period 5 and the service submission of the basket of performance indicators that have been agreed for 2007/08.

12.2 Members have agreed the Council Plan and five priorities for Haringey. These are:

- Making Haringey one of London's greenest boroughs
- Creating a better Haringey: Cleaner, Greener and Safer

- Encouraging lifetime well-being
- Promoting independent living
- Delivering excellent services

12.3 This report focuses on monitoring and reviewing performance against those priorities and against key objectives as set out in our Council Plan. The indicators included have been categorised according to the priority under which they sit and progress is illustrated against indicators achieving, close to or failing to achieve agreed targets for 2007/08.

12.4 The reporting continues to be in the form of a balanced scorecard. The scorecard looks at performance across four dimensions: service excellence, financial health, customer focus and organisational development. The scorecard consists of corporate and service performance measures.

12.5 The report continues to include routine monitoring of unit costs so that performance and costs reflecting activity allow us to make judgements around whether we are delivering value for money services.

13. How the reporting works and interpreting the scorecard

13.1 Performance data is shown in Appendix 1. Performance is reviewed against a representative basket of 104 indicators at least 55 of which are updated monthly. Where specific indicators do not lend themselves to monthly reporting, they will be reported at the appropriate frequency. The scorecard illustrations in the summary are based on year to date traffic lights and reflect progress as at the month being reported i.e. this report is based on performance as at August '07. Where data is unavailable for particular indicators at a specific point in time e.g. survey data, these still feature in the scorecard illustrations with our assessment of progress as at that time. The latest available data and traffic light awarded is incorporated into the calculations and the numbers shown both on the balanced scorecard and in the graphs showing progress against council priorities.

13.2 Progress on indicators continues to be tracked on a monthly and year to date position against the 2007/08 target using a traffic light annotation where:

- green: = target achieved / performance better than planned
- amber: = just below target (normally a 5% tolerance)
- red: = target not achieved / below expectation

In addition, trend arrows depict progress since the last financial year, so whilst an indicator may receive a red traffic light for not achieving target, it will show an upward trend arrow if performance had improved on the previous year's outturn.

Between them, the lights and arrows indicate current progress and predict the likely annual position.

13.3 This year's scorecard appendix also includes some graphs to illustrate monthly progress on some key indicators over time and against target.

13.4 The latest all England top quartile data (for 2006/07) also features in the scorecard along with an indication of our quartile position in 2006/07. This enables progress to be assessed not only against the targets we set but in terms of how we compare with others and how close we are to attaining what we ultimately are aiming to achieve.

14. Making Haringey One of London's Greenest Boroughs

Urban Environment

14.1 Recycling and composting performance has remained strong with 24.5% achieved in the year to August with a slight improvement in August. Despite this performance is just short of the 25% target set for 2007/08. To ensure that the target is met the recycling service will be improved this year by rolling out an additional commingled round in November/ December '07 , introducing recycling on private estates in January '08 and generally by improving participation rates across all existing schemes. The services Communications Plan and Waste Minimisation Plans are both expected to impact on reuse, recycling and composting.

14.2 The waste tonnage collected for August reduced to an annual equivalent of 366Kg of household waste collected per head hitting the target. This is top quartile performance and with the residual tonnage for the year to date below the equivalent figures for 2006/07 it is expected that the target of 370Kg per head will be met. Also, communications work around waste prevention is planned this year which should help reduce household waste.

14.3 There are no financial issues to report within this priority.

15. Creating a Better Haringey, Cleaner, Greener and Safer

Urban Environment

15.1 Performance in August for street cleanliness was better than target but worse than recent months. This decline is due to an increase in the levels of detritus (noted in the August inspections). Waste Management and Haringey Accord will focus on this as an area for improvement in the coming months.

15.2 Performance for Fly posting and Graffiti based on our in-house monitoring remains below target. In August the high scores for graffiti in four of the nine land use classes and for fly-posting in five of the nine land use classes caused this.

They included recreation land, other highways, main roads, industrial land and primary and secondary retail. A pro-active graffiti cleansing service has now been agreed with Proud Industrial targeting two of the land use classes. The Waste Management Service will be working with Parks to improve performance in recreation areas and the remaining land use classes will be cleaned by Haringey Accord through normal contract activity and the street cleaning washing service. The BV199 Cleanliness Action Plan will also be expanded to include these areas for improvement. The Encams, Capital Standards tranche 1 results are expected imminently.

- 15.3 The Enforcement budget is projected to spend at budget after allowing for the £390k one-off successful grant claim to be spent on the Mortuary capital project. The current pressure on the parking account has marginally reduced to £0.1m made up of a projected net income shortfall against current budget assumptions. It is anticipated that this net deficit can be contained within the Streetscene and/or Urban Environment overall approved budget.

Safer Communities (PPPC)

- 15.4 The number of British Crime Survey (BCS) comparator crimes reported in August fell again to 1,456. When projected up this performance remains short of our challenging target of 17,211 (1395 fewer offences than in 2006/07) for 2007/08. The performance in the period April to August with 7,820 crimes committed is 2% higher than the same period in 2006.

16. Encouraging Life Time Well-being

Children and Young People

- 16.1 A key driver for improving life chances and well being are results at GCSE and continued gains have been made since 2001 in the percentage of pupils gaining 5+ A*-C grades. Since 2001 Haringey has improved from 30.9% to 51.7% in the 5+ A*-C indicator with provisional results for 2007 showing further progress with 57% of pupils gaining 5 GCSEs at grades A*C. This closes the gap with the national result from 19.1% in 2001 to a provisional 4% in 2007. The plan is to reach the national average next year. This will take considerable work on everyone's behalf to increase by another 6%.
- 16.2 Good progress is being made with Haringey's Healthy schools programme with 28 schools or 36% having achieved Healthy School status as at July '07. This puts us on track to achieve our LAA target of 47 schools or 60% by December '07.
- 16.3 Haringey's NEETs remain considerably higher than those in comparator boroughs. As at August '07 there were 424 or 13.9% of young people not in education, employment or training, an increase of 23 (6%) from last month although

a drop of 191 (31%) compared with last August. This rise was anticipated owing to the overhang of currency expiration (young people whose activity is unknown) from June. There were 90 NEET joiners this month, down from 102 last month, 28 of these as a result of currency re-establishment. However there have been a total of 196 NEET leavers in the last 3 months due to currency expiration but only 76 with currency re-established as NEET over the same period. A further increase in NEETs in September is therefore expected as it would appear that there are still large numbers of young people for whom currency has to be re-established.

- 16.4 Connexions North London has led on actions to reduce NEET levels. Strategies, evaluations and actions are in place to tackle the comparatively high NEET levels. This includes improved access to personal development programmes, improved cross boundary tracking, developing the Haringey Guarantee for young people and better systems to track those at risk of dropping out of programmes at the earliest possible point.
- 16.5 The BSF capital programme is currently projecting an underspend in 2007/08 of £4.4m, although it is planned that this sum will be fully committed over the life of the BSF programme. Full details are included in the BSF Board highlight report.
- 16.6 Haringey's Children in Care did extremely well in their GCSEs this year; 31% achieved at least five A*-Cs compared with 10% in 2004/5; 53% achieved at least five A-Gs compared with 35% in 2004/5 and 64% achieved at least one A-G compared with 30% in 2004/5 – significant progress over the last three years. Fourteen of our young people in care achieved Level 3 national qualifications, 10 of whom are continuing their education at university whilst one young person has a place at the London College of Fashion. Five care leavers graduated from university this year with degrees in Medicine, Law, Aeronautical Engineering, Nursery and Cinematics.

Adult, Community and Culture

- 16.7 The number of seasonally adjusted annual equivalent visits to our sports and leisure centres increased in August to over 1 million and the position in the year so far with 546,020 visits (1.2 million annual equivalent) is above our target of 1.18 million.
- 16.8 The cost per visit to our leisure centres reduced to £1.18 in August with a cost of £1.32 in the year to August remaining below our target of £2.09 for 2007/08.
- 16.9 The commissioning budget for adult social care is currently projected to overspend by £1.1m. Part of this is in the learning disabilities service where there is a significant pressure from the number of people known by the service, who may potentially require support in this financial year. There has been an increase of 15 clients since May. It also includes physical disabilities where actual client numbers are 18 above the budget assumption. The service is reviewing high cost care packages to ensure costs are minimised.

16.10 The capital programme is projected to spend at budget.

17. Promoting Independent Living

Children and Young People

- 17.1 Excellent performance has been sustained with looked after young people in employment, education or training (BV161/ PAF A4) and care leavers are achieving above that of the local population of 19 year olds in education, training or employment. Monthly monitoring must be interpreted with caution as the cohort of children increases as the year progresses and monthly percentages vary often reflecting a very low number of young people. As at August '07 63.3% of care leavers (aged 16) were engaged in employment, education or training at the age of 19 against a target of 72% for 2007/08.
- 17.2 There have been 16 adoptions or special guardianship orders granted in the year to July (5%) against a target of 24 (7%) by the end of March '07. It should be noted that this is a cumulative indicator which will increase throughout the year. Current performance suggests that the 2007/08 target should be achievable. (BV163/ PAFC23)
- 17.3 The Children and Young People's budget (excluding Asylum and DSG) has up to £0.8m of projected pressures relating to the commissioning budget (Looked After Children) that the service are working to manage. A line by line budget review is currently taking place to identify possible savings. The DSG element of the overall Children and Young People's Service budget is projected to underspend by £0.4m and is in respect of the Network Family support budget that needs to be carried forward to meet the summer term 2008 commitments.
- 17.4 The Asylum position relating to Children is projected to overspend by a net £0.5m. This projected overspend is over and above the additional base budget allocated to the service. However, a contingency has been assumed to offset the projected asylum overspend in Children and Young People and in Adults, Culture and Community. When the matter of disputed cases is fully resolved, all those where there is not an eligibility for grant claim will be reassessed to identify if there is still a need to provide a service. Consideration will be given to undertaking full 'Human Rights' assessments to identify if it is possible to reasonably cease support.
- 17.5 The Children's capital budget has a cost pressure of £0.7m excluding BSF. The projected overspend on the Triangle Children's Centre has reduced from £670k to £549k since that reported last month due to additional funding being secured from Sure Start grant and is not expected to be contained at this time. In addition the primary capital programme is projected to overspend by £200k, the Crowland project by £50k in respect of uninsured additional costs and these are offset by a

projected underspend on the Children's Centres phase 2 project of £70k . However, the service has already identified savings within the budget which will be used to manage the pressures noted above. This will move the variance from an overspend to an underspend and will be reported next month.

Adult, Community and Culture

17.6 As at August we have helped 97 older people per 1,000 populations to live at home bringing performance much closer to our target of 101. This improvement reflects the inclusion of clients in receipt of telecare as helped to live at home and the service expect that the 2007/08 target will be exceeded. (BV54/ PAF C32)

17.7 96.3% of equipment was delivered within 7 working days in August exceeding our 90% target on this key threshold indicator.

17.8 140 adults and older people per 100,000 population have received a direct payment in the year to August exceeding the monthly profiled target of 137. There are currently 19 pending clients being counted towards this indicator and the service are working with the Direct Payments team to get progress reports on all of these cases. With these clients counted the service are on track to hit their 150 target by the end of the year. (BV201/ PAF C51)

17.9 An area where performance has improved significantly in the first five months of this municipal year is the waiting times for assessment. This indicator is the average of new older clients receiving an assessment where time from initial contact to first contact with the client is less than or equal to 48 hours (part a) and the percentage where time from first contact to completion of assessment is less than or equal to 4 weeks (part b). The average of the two is 96.2% and continues to exceed our 90% target. (BV195/PAFD55)

17.10 Performance on waiting time for care packages has improved further in August with 91% of new older clients receiving their care package in less than 4 weeks. (BV196/PAF56)

17.11 The cost of intensive social care per client reduced to £653.10 as at August, just above our revised and tougher target of £640.

17.12 Asylum that relates to the Adults, Community and Culture budget is projected to overspend by a net £0.4m. There are currently 133 clients that have no recourse to public funds who are supported by the authority. Members have agreed a report that seeks a more robust approach to managing more clients in a cost effective way. Following a planned review of clients eligibility for services, the Asylum team will look to move clients out of the service. There is an expectation that the projection will fall during the financial year. As previously mentioned a contingency for asylum in reserves has been assumed to offset the projected asylum overspend in Children and Young People and in Adults, Culture and Community.

Benefits

17.13 The average number of days to process a benefit claim increased further to 40 days in August reducing our performance in the year so far to 35 days against a 32 day target. This is a common trend seen by other Authorities following implementation of a new Document Management System (Comino W2). Areas of delay have been identified and strategies are in place to address the dip in performance (BV78a). It is expected that this will improve significantly in the next two months.

Housing Strategy (Urban Environment)

17.14 The average length of stay in hostels, increased further with a year to August figure of 82 weeks against a target of 60 weeks. The count for this indicator measures the entire history of all stays in hostels where the family has been permanently re-housed in the period.

17.15 The Housing general fund ring fenced budget is currently projected to have an underspend of £1m due to the Council's strategy to reduce temporary accommodation numbers not being on target. The number of households in temporary accommodation is remaining at higher levels than estimated. The actual number at the start of the year was 5,709. The target for end of 2007/08 is 4,824. The actual at period 5 is 5,699 compared to a profiled position of 5,340. The budget figures were set taking account of Government reduction targets in respect of homelessness numbers and achievement of these this year is proving to be very challenging.

18. Delivering Excellent Services

People and Organisational Development (POD)

18.1 The average number of working days lost to sickness per full time equivalent employee reduced significantly to 6.81 days in August. Performance in the year to August at 9.18 days remains above our 8.8 day target. The graph in appendix 1 shows that up until August sickness levels reported in 2007/08 were higher than those for the same period in 2006/07. However this remains an area that needs to be closely monitored.

18.2 The Local Democracy budget is projected to underspend by £50k and this is partly due to vacancies that are in the process of being filled.

Policy, Performance, Partnerships and Communication (PPPC)

- 18.3 Performance on complaints handling in timescale remains above the target. In August with 58 of the 61 (92%) complaints at stage 1 (local resolution) responded to within the 10 working day timescale. For the more complex service investigation (stage 2), performance has improved in recent months and 92% were responded to in time in August. In the year to August of the 79 stage 2 cases, 63 were resolved within the 25 working day timescale and performance at 80% is now hitting the target set for 2007/08.
- 18.4 25 of the 28 (89%) stage 3 (independent review) complaints closed in the year to August were completed within the 20 working day timescale, just short of the 95% target.
- 18.5 Of the 146 Members' enquiries cases closed in August, 131 (89%) were handled within 10 working days, just short of the 90% target although performance in the year to date at 93% still exceeds target.
- 18.6 The PPP&C budget is projected to underspend by £71k and this is due to vacancies that are in the process of being filled.

Children and Young People

- 18.6 Performance on handling Children's Act Complaints at stage one declined with 3 of the 6 cases closed in August meeting the timescale and reducing performance in the year to August to 70% below the 80% target. This represents 14 of the 20 cases responded to in the 10 day timescale. Action has been taken to improve this performance.

Adult, Culture and Community Services

- 18.7 The cost per visit to our libraries at £2.55 is just above our local target of £2.50. This is amongst the lowest costs in London with unit costs ranging from between £1.90 to £4.20 per visit.
- 18.8 The Libraries Service has been asked to make all efforts to meet its income target but if this is not possible the service will need to find savings elsewhere. This is required to contain the forecast non achievement of income that is mainly due from previously providing a consultancy service.

Corporate Resources

- 18.9 On telephone answering our council wide performance is that 78% of calls received in the year to August were answered within 15 seconds, just short of our target of 80%.
- 18.10 48% of calls to the call centre were answered within 30 seconds in August (56% year to date), a reduction on the 64% achieved in July and short of the 70% target. This is due to an increase in the number of calls answered which compared with the same period in 2006 is a 26% increase. This volume increase was due to an increase in calls in response to specific letters being sent by two service areas and new services being undertaken by the call centre in respect of preventions and options. Action is being taken to address the impact on this in the future.
- 18.11 The percentage of customers seen within 15 minutes in our Customer Service Centres was 70% in August, sustaining the significant improvement on the corresponding period last year, and whilst the position in the year so far at 66% is not quite achieving the 70% target, the target was met for the second time this year in August.
- 18.12 The level of performance on invoice payments dipped again in August with 89% of invoices paid in 30 days bringing the position in the year so far to 90.7% remaining short of the 92% target.
- 18.13 93.77% of council tax was collected in the year to August '07 with collection rates having dipped in July and August. Although performance is only just short of our target of 93.85% for 2007/08 this places us in the bottom quartile when compared with other authorities.
- 18.14 The overall sundry debt (211 day debt) reduced in August and although the monthly profiled target was not quite achieved, we are on track to hit a revised target of £4.16m by the end of 2007/08.
- 18.15 As previously reported the revenue budget has a number of budget pressures. £0.4m is in respect of Property Services where there are higher electricity charges for River Park House (£0.1m) and the impact of high vacancy/voids at Technopark (£0.3m) which will continue to challenge achievement of the income target. A management plan is in place to reduce this deficit which includes a drive for new tenants. However, this intervention is unlikely to produce results early enough to allow budgeted income to be fully achieved this year. Other savings will be identified to remain within the budget.
- 18.16 Legal land charges income is projected to be £0.3m below budget as the number of searches is lower than anticipated in the current volatile market conditions. Local land charges search numbers increased against a three year average in June 2007 and this is likely to be attributable to an increased number of houses being sold prior to the introduction of home information packs (HIPs).

Search numbers have since dropped by around 18% in July and August and this is likely to be the combination of several factors such as; HIPs now required for 3 bedroom properties, rising interest rates and loss of confidence in the housing market. The outlook for the remainder of the year is very uncertain but search numbers seem unlikely to increase in the short term and a shortfall in local land charges income is almost certain to occur.

- 18.17 A key issue for Procurement is achievement of the £0.5m corporate procurement savings by developing projects in a timely fashion. It is likely that some of this saving will be delayed, however other savings will be identified to balance the budget overall. This is being managed through the Procurement Project Board under the Value for Money Stream Board.

Urban Environment

- 18.18 The net cost of service per parking ticket issued (surplus) increased to £17.51 exceeding the target and bringing the year to date position very close to the target £14. It is anticipated that the 2007/08 target will be met this year.
- 18.19 The residual waste collection costs per tonne at £86 in August increased owing to a reduction in the residual tonnage, but the year to date figure remains at £86 which is below the slightly revised target of £90.
- 18.20 The recycling costs per tonne increased slightly to £162 in August owing to a reduction in recycled tonnage mainly from the kerbside commingled and estates collection service. This tonnage profile is common for August with participation rates down owing to residents being on holiday. This was the first month above target but the end of year target remains in reach.
- 18.21 As previously mentioned in partnership with the South African embassy and in consultation with the Oliver Tambo family, local schools and community groups, the London Borough of Haringey will be organising a high profile event to commemorate the life of Oliver Tambo in October 2007.
- 18.22 The South African embassy has already provided its commitment to finance key elements of the event and contributions from other external sources are currently being pursued.
- 18.23 Capital is currently projected to spend at budget. The previously reported overspend on the Hornsey public mortuary re-location project has been funded from the Directorate's revenue budget and the balance from capital receipts. This was approved by Cabinet on 18th September.
- 18.24 The NDC capital budget for 2007/08 is £4.396m and has recently been transferred to Urban Environment. There is currently an underspend against the profiled budget amounting to £1.1m. The majority of the budget has now been allocated to projects and spend is expected to increase significantly during the second half of the year.

Homes for Haringey

18.25 Performance on rent collection improved this month with 97.29% of rent due collected in the year to August '07 moving us closer to achievement of our 97.5% target.

18.26 The percentage of tenants with more than seven weeks rent arrears remained at 15.9% in August still short of our 10% target for 2007/08. The drive to serve Notices of Seeking Possession (NOSPs) has seen an increase in the number served and the 15% target was reached in July. The service plan to continue to serve NOSPs as appropriate with the aim of increasing income collection. Exercises focusing on tenants owing between 7 and 20 weeks rent are nearing completion and it is hoped that this will result in a further increase in both the NOSPs served and in the collection rate.

Non Service Revenue (NSR)

18.27 The NSR budget is projected to underspend by a net £0.3m.

18.28 As previously reported there are some budget pressures in respect of Council costs regarding Alexandra Palace as follows:

- £240k additional cost in the Alexandra Palace business plan (£740k) compared to £500k in our budget,
- £65k is the approximate loss per month whilst the Firoka deal has still not been signed. The latest projection is to the end of August (£325k).

The extent of future loss will be determined by the outcome of current judicial review proceedings and it is hope that an expedited hearing will take place in early October.

18.29 The NSR budget shows the £0.9m earmarked reserve for Asylum that has been previously referred to for funding the currently projected Asylum budget pressure.

19. Performance Summary

19.1 Good progress is being made across all the priorities with 85% of indicators achieving green or amber status as at August '07. We continue to make good progress on promoting independence (93.3% or 14 indicators green or amber), making Haringey one of London's greenest boroughs (85.7% or 6 indicators green or amber) and delivering excellent services 89% or 48 indicators green or amber).

19.2 In summary the balanced scorecard shows that for service delivery 82% of indicators are on target or close to the end of year target as at August '07. For 12 of the 15 (80%) customer focus measures, performance targets are being met or close to being met. For financial health 29 of the 30 traffic lighted measures

achieved green or amber status, meaning for 96.7% of traffic lighted indicators performance levels are achieving target or being maintained at an acceptable level. Our organisational development /capacity indicators show that for 6 of the 8 (75%) measures, performance is meeting or close to expectation. In addition 84% of indicators have maintained or improved performance since the end of last year.

Summary - Budget Monitoring

19.3 Overall revenue budget monitoring, based on the August position, shows a forecast net overspend of £0.9m. This is made up of a number of budget pressures that largely relate to Asylum and adult social care. These are partly offset by a projected underspend on the Housing general fund and an earmarked reserve for asylum.

19.4 The aggregate revenue projected position in 2007/08 is as shown in the following table.

General Fund revenue	Approved Budget	Projected variation
	£m	£m
Children and Young People - Asylum	228.1	0.5
Adults, Culture & Community - Asylum	73.7	1.1
		0.4
Corporate Resources	10.9	0.3
Urban Environment	48.3	(1.0)
Policy, Performance, Partnerships & Communications	11.6	(0.1)
People, Organisation & Development	0.1	0
Chief Executive	0.5	0
Non-service revenue	11.4	(0.3)
Total	384.6	0.9

19.5 The DSG element of the overall Children and Young People's Service budget is projected to underspend by £0.4m and is in respect of the Network Family support budget that needs to be carried forward to meet the summer term 2008 commitments.

19.6 In relation to the HRA, the net current revenue projection is a surplus of £0.4m against the approved budget as agreed by Council in February 2007. This latest forecast position was reported by HfH to their Board on 18th Sep 2007. The net surplus arises because rent and service charges income is projected to be above budget mainly resulting from a 53rd rent week falling into 2007/08, but this is partly

offset by additional costs pressures which have emerged, such as increased bad debt provision to give a net projected surplus of £0.4m.

20. Capital

20.1 The aggregate capital projected position in 2007/08 is as shown in the following table.

Capital	Approved Budget	Spend to date	Projected variation
	£m	£m	£m
Children & Young People	43.9	11.5	(3.7)
Adults, Culture & Community	7.6	1.3	0
Corporate Resources	9.1	3.3	0
Urban Environment – General Fund	31.6	2.9	0
Urban Environment - HRA	19.8	5.7	(0.8)
Policy, Performance, Partnerships & Communications	0.3	0.1	0
Total	112.3	24.8	(4.5)

20.2 The latest forecast position for the HRA Capital outturn is an under spend of £783k as reported by HfH to their board. The capital programme contains a level of over programming of £1.345m (6.8% of confirmed resources). The current projected underspend represents an under utilisation of this allowance, which will be addressed as part of the normal processes of the management of the capital programme to ensure that full or near full spend is achieved by the end of the year.

21. Financial administration

21.1 Financial regulations require proposed budget changes to be approved by Cabinet. These are shown in the table below. These changes fall into one of two categories:

- budget virements, where it is proposed that budget provision is to be transferred between one service budget and another. Explanations are provided where this is the case;
- Increases or decreases in budget, generally where notification has been received in-year of a change in the level of external funding such as grants or supplementary credit approval.

21.2 Under the Constitution, certain virements are key decisions. Key decisions are:

- for revenue, any virement which results in change in a directorate cash limit of more than £250,000; and

- for capital, any virement which results in the change of a programme area of more than £250,000.

21.3 Key decisions are highlighted by an asterisk in the table.

21.4 The following table sets out the proposed changes. Each entry in the table refers to a detailed entry in the appendices, which show the budgets that it is proposed to change. There are two figures shown in each line of the table and the detailed sheets. The first amount column relates to changes in the current year's budgets and the second to changes in future years' budgets (full year). Differences between the two occur when, for example, the budget variation required relates to an immediate but not ongoing need or where the variation takes effect for a part of the current year but will be in effect for the whole of future years.

21.5 Proposed virements are set out in the following table:

Period	Service	Key	Amount current year (£'000)	Full year Amount (£'000)	Description
5	UE, ACC	Rev	70		Groundwork core funding transfer to Urban Regeneration.
5	C&YP	Rev*	1,094		Updating the budget to agree with approved 2007/08 DCSF Standards fund grant.
5	UE	Cap*	1,675		Additional TFL funding mainly for A406 road (£1.157m), bus priority network and bridge works (£41k) and NLTF (£447k).
5	ACC, UE	Rev	46	46	Transfer of Arts & Culture post from Economic Regeneration to ACC.
5	UE	Cap*	769		Funding of Mortuary project additional costs from the UE revenue budget (£390k) and from capital receipts (£379k).
5	ACC	Rev	79	79	Mental Health Grant adjustment to bring budget in line with 2007/08 allocations
5	UE	Rev	95		Recycling collection from Housing Estates. The Balance of an 18 month pilot scheme.
5	ACC	Cap	132		Re-phasing into 2008/09 of retention monies in respect of the Older People's Strategy project for Osborne Grove.
5	ACC	Cap	174		Some re-phasing into 2008/09 in respect of the E. Care project.

22. Use of Appendices

Appendix i. August balanced scorecard and performance summary